



memo

North Central Area Transit (NCAT)

To: LaSalle County Residents, Media outlets

From: Kim Zimmerman, NCAT Transit Director

CC: Commissioner Wayne Eichelkraut, Mayor Dan Aussem, Ottawa Council Commissioners,

Date: March 15, 2020

Re: COVID-19 & Vehicle Cleaning Procedures

NCAT is doing everything possible to prevent the spread of COVID-19, commonly referred to as coronavirus. We understand the importance of regularly cleaning and disinfecting our vehicles for the health and safety of our customers and drivers.

During a health crisis like this, we are a critical link to important medical and nutritional services for the riding public; NCAT plans to operate as normal, per direction from federal, state, and local authorities but will make any changes to our procedures as recommended by health authorities.

Keeping our customers and employees safe is NCAT's top priority. We are doing what we can to help prevent the spread of the coronavirus (COVID-19). Measures we have implemented so far include:

- Professional deep cleaning and disinfecting all NCAT vehicles this weekend;
- Drivers will spray disinfectant throughout the entire bus at the end of each shift;
- Drivers will spray disinfectant after each rider leaves the bus concentrating on high-touch areas such as handrails, armrests, seat belts, and doors.

Now, we need your help. Follow guidelines of health professionals in order to help prevent the spread of the virus by regularly washing your hands, covering your mouth when you cough or sneeze and other measures, including staying home if you are sick or showing symptoms of the disease.

We are all in this uncharted area together, so we appreciate you doing your part to keep our communities healthy and safe.

For additional up-to-date accurate information about this virus go to

The Center for Disease Control [http: www.cdc.gov](http://www.cdc.gov)

Illinois Department of Public Health: www.dph.illinois.gov